

Appendix 4: Shareholder and Joint Venture Group responses to Scrutiny Recommendations

24 June SHAREHOLDER AND JOINT VENTURE GROUP MEETING

ODS Q3

Recommendation	Agree?	Comment
<p>1) That the Council tasks the City Centre Manager to reinvigorate and republicise its previous scheme for allowing members of the public to use shop toilets in the City Centre and the Shareholder and Joint Venture Group requires ODS to coordinate with these efforts and capitalise on any benefits accordingly.</p>	Yes	<p>Whilst the recommendation does make requirements of ODS it should be noted that this recommendation is primarily aimed at the Council as ODS client, not ODS itself. ODS is happy to work with the City Centre Manager on any reinvigorated scheme.</p> <p>It is also important to stress that the focus of ODS continues to be on improving user experience through providing more attendants to ensure cleaner toilets and reduced anti-social behaviour, and that any City Centre toilet scheme should be in addition to, rather than a substitute for, current facilities.</p>
<p>2) That the Shareholder and Joint Venture Group continues with its dashboard reporting, but with the following changes: i i) to report on the outcome of bids by value rather than number, ii) to disaggregate the figures by ODS service area, and iii) to add another metric to the dashboard reports by presenting the results when Council contracts are excluded.</p>	Yes	Happy to accept this recommendation
<p>3) That the Shareholder and Joint Venture Group seeks ODS to report each quarter on the value of work undertaken by the TECKAL company, and the Trading Company.</p>	Yes	This is a worthwhile suggestion and can be accommodated

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Housing Company Q3

Recommendation	Agree?	Comment
<p>1) That the Shareholder and Joint Venture Group seeks the Housing Company to outline a model through which tenant spending on heating can instead be invested in energy-efficiency measures, and which balances the cost of delivering any such measures with the need to provide tangible reductions in heating bills to tenants.</p>	Partially	<p>We are actively looking into options and it may be that a scheme such as the Nottingham City Homes scheme could contribute, either on its own or as part of a mix of measures. This is an area where the Housing Company may learn from the work being undertaken by the Council in its improvements of its stock within the HRA.</p>
<p>2) That the Shareholder and Joint Venture Group considers a report, when suitable data is available, detailing the impacts of the Housing Company building to differing levels of energy-efficiency, particularly with reference to the potential impact on returns to the Council and the proportion of social housing delivered.</p>	Yes	<p>Support this in principle and the work is ongoing. It is hoped that the regeneration work in Blackbird Leys will help move this forward considerably.</p>

ODS Quarter 4

<p>1) That the Council, when determining whether to recommence paused capital projects, gives weighting to the social value effects of capital projects as criteria. In particular, the impact of reflationary spending, the benefits to the community of the capital project, and the impact on returns to the Council.</p>	Partially	<p>This is primarily a matter for Cabinet, but schemes that generate income for the Council have not been paused. Returns to ODS should form one consideration in deciding on whether to unpause projects, but not in isolation from others. The Council does already work hard to maximise the social value from its capital schemes, but they must be understood within the efficacy of delivering the Council's overall strategy rather than a standalone issue.</p>
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